



6.21 TIFS 3PL Warehouse Shopify App Privacy Policy

TIFS 3PL "the App" provides the ability to connect your Shopify Store to the TIFS Warehouse System "the Service" to merchants who use Shopify to power their stores. This Privacy Policy describes how personal information is collected, used, and shared when you install or use the App in connection with your Shopify-supported store.

Personal Information the App Collects

Once the App is installed, the Service will access your Shopify account and collect the following information:

- API keys
 - This is required for TIFS to be able to connect to your shopify.
- Orders Data
 - This is required for TIFS to get order data and import it to TIFS WMS.
- Locations
 - This is required for fulfilment and data inventory sync.
- Stock/Inventory data
 - This is required to ensure that TIFS WMS has the correct data.

TIFS 3PL only collects information that is available on the Shopify webstore. All other information that is collected from the merchant is already provided when signing up with TIFS 3PL. Merchants that are not signed up with TIFS 3PL will only have their webstore data collected. Information about you and others who may access the App on behalf of your store, such as your name, address, email address, phone number, and billing information is collected when contract is signed with TIFS; Information about individuals who visit your store, such as their IP address, web browser details, time zone, and information about the cookies installed on the particular device.

TIFS 3PL collects personal information directly from the relevant individual, through your Shopify account, or using the following technologies:

1. Cookies. Data files that are placed on your device or computer and often include an anonymous unique identifier). For more information about cookies, and how to disable cookies, visit <http://www.allaboutcookies.org>.
2. Log files. Track actions occurring on the Site, and collect data including your IP address, browser type, Internet service provider, referring/exit pages, and date/time stamps.
3. Web beacons, tags, and pixels Electronic files used to record information about how you browse the Site.

Use of your personal information

Personal information is collected from you (TIFS's Client) and your customers in order to provide *the Service* and to operate *the App*. Additionally, TIFS 3PL uses your personal information to: Communicate with you; Optimize or improve the App.



The data collected from merchant shopify store, is for TIFS 3PL warehouse to pick, pack, and fulfill the order data. The data with orders may be used to create basic reporting and analytics on the TIFS Portal.

Sharing Your Personal Information

TIFS 3PL may also share your Personal Information to comply with applicable laws and regulations, to respond to a subpoena, search warrant or other lawful request for information we receive, or to otherwise protect our rights.

Data Retention

When an order is placed through the Site, TIFS 3PL will maintain your Order Information for TIFS 3PL records; this information will be retained on the TIFS server for up to 6months, unless and until you ask us to delete this information.

Changes

TIFS 3PL may update this privacy policy from time to time to reflect, for example, changes to our practices or for other operational, legal or regulatory reasons.

Contact Us For more information about our privacy practices, if you have questions, or if you would like to make a complaint, please contact us by e-mail at admin@tifs.com.au or by mail using the details provided below:

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Australia